**Logical Schema**

• Complaints - {Title, Complaint\_ID, Date\_Of\_Complaint, Date\_Of\_Approval, Count, Status, Priority}

• Lab\_Admin- {LabAdmin\_ID, No\_Of\_Complaints\_Handled, Last\_Login}

• Lab - {Lab\_ID, No\_Of\_PCs, LabAdmin\_ID, Lab\_Name}

• PC - {PC\_ID, Lab\_ID, OS}

• Component - {Component\_ID, Type,Date\_Of\_Purchase, Warranty, Working\_Status, Supplier\_ID, PC\_ID}

• Supplier - {Supplier\_ID, Total\_Complaints, Total\_No\_Shipped}